

My Fuel Order (Pty) Limited Cookie Policy

Effective Date: 28 OCTOBER 2025

Last Updated: 28 OCTOBER 2025

1. Introduction

- 1.1. This Cookie Policy explains how My Fuel Orders (Pty) Limited (including our agents, subsidiaries or related companies) uses cookies and similar tracking technologies on our website and mobile application (collectively referred to as the "Platform").
- 1.2. By using our Platform, you consent to our use of cookies in accordance with this policy, unless you have adjusted your browser or app settings to refuse cookies.

2. What Are Cookies

Cookies (which includes pixels, tags, or local storage) are small text files, invisible images or code, placed on your device (computer, smartphone, or tablet) when you visit our website or use our application. Cookies help us recognise your device and store information about your preferences or previous actions.

3. Types of Cookies We Use

- 3.1. We use the following categories of cookies on our Platform:

3.1.1. Necessary Cookies

These cookies are essential for the operation of our website and app. They enable you to navigate the site, access secure areas, and make use of essential features (such as logging in, processing fuel or related orders, or managing your account). Without these cookies, certain services cannot be provided.

3.1.2. Performance and Analytics Cookies

These cookies help us understand how visitors use our Platform by collecting anonymous data about page visits, app usage, and performance metrics. We use this information to improve user experience and optimize functionality.

3.1.3. Functional Cookies

These cookies allow our Platform to remember your preferences, such as language settings, location, and delivery details, enhancing your browsing and purchasing experience.

3.1.4. Advertising and Targeting Cookies

These cookies are used to deliver relevant advertisements for fuel and related products based on your browsing activity and preferences.

- 3.1.5 They may be placed by us or by third-party service providers we partner with.

4. Third-Party Cookies

- 4.1. We may allow third-party service providers, such as analytics companies (e.g. Google Analytics) or advertising networks, to place cookies on your device.
- 4.2. These providers may use the information collected to analyse trends, track user behaviour, and deliver targeted advertising.
- 4.3. We do not control these third-party cookies and encourage you to review their respective privacy policies.

5. Managing Your Cookie Preferences

- 5.1.** You can manage or delete cookies at any time through your browser settings or device controls.
Please note that disabling certain cookies may affect the functionality or performance of our Platform.
- 5.2.** To manage cookies:
 - 5.2.1.** In browsers, you can find cookie settings under “Privacy” or “Security” preferences.
 - 5.2.2.** Mobile app users can manage permissions through app settings on their device.
 - 5.2.3.** You can also opt out of certain advertising cookies via certain websites.

6. Data Collected Through Cookies

- 6.1.** The information collected through cookies may include:
 - 6.1.1.** IP address and device identifiers
 - 6.1.2.** Browser type and operating system
 - 6.1.3.** Usage data (pages viewed, time spent, actions taken)
 - 6.1.4.** Location data (if enabled)
- 6.2.** This data is used to enhance functionality, improve service delivery, and personalise your experience.
- 6.3.** All data collected through cookies is handled in compliance with POPIA and our Privacy Policy, which can be found at <https://myfuelorders.co.za/privacy-policy>.

7. Updates to This Policy

We may update this Cookie Policy from time to time to reflect changes in technology, legislation, or our business operations. Any updates will be posted on this page with a revised “Effective Date”.

8. Contact Us

If you have any questions or concerns about our use of cookies, please contact us at:

My Fuel Orders (Pty) Ltd

Email: sales@myfuelorders.co.za

Telephone: +27 (0) 11 656-0588

Address: Level 2, Building 3, Illovo Edge Office Block, 5 Harries Rd, Illovo, Johannesburg, 4150